Privacy Statement (MetrixAI)

Privacy Policy

Last updated: September 2025

MetrixAI ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website www.metrixai.io, use our platform, or engage with us in any way.

1. Information We Collect

- **Personal Information**: When you request a demo, sign up for updates, or contact us, we may collect your name, email address, job title, company name, and any other details you choose to provide.
- **Non-Personal Information**: We automatically collect information about your device, browser type, IP address, and how you use our site.
- Cookies: We use cookies to improve website performance, analyze traffic, and personalize your experience. You can disable cookies in your browser settings.

2. How We Use Your Information

We use your information to:

- Provide and improve our services
- Respond to inquiries and requests
- Personalize user experience
- Send important updates (you can opt out anytime)
- Comply with legal obligations

3. How We Protect Your Information

We use technical and organizational measures such as encryption, secure servers, and access controls to protect your personal data from unauthorized access, loss, or misuse.

4. Sharing Information with Third Parties

We do not sell your data. We may share information with trusted service providers or learning platforms (such as LinkedIn Learning, Coursera, etc.) only as necessary to provide services, and always under strict confidentiality.

5. Your Rights

Depending on your location, you may have rights under GDPR or CCPA, including:

- Accessing the personal data we hold about you
- Requesting corrections or deletion
- Opting out of marketing communications

To exercise these rights, contact us at info@metrixai.io.

6. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a new "Last updated" date.

7. Contact Us

If you have questions about this Privacy Policy or how we handle your data, contact us at: info@metrixai.io